

## Terms of Use for Wi-Fi Network

### **Service provider:**

Parkhotel Richmond

Karlovy Vary

Company ID: 63998548

### **1. Purpose of the service**

Wi-Fi is provided as a complementary service for our guests and is intended solely for normal and lawful use during your stay.

### **2. Usage rules**

Users agree to:

- refrain from any illegal activity (e.g., cyberattacks, distribution of pirated or hateful content, fraud, violations of third-party rights),
- not interfere with the network's or other networks' security,
- avoid intentionally overloading the network (e.g., DDoS attacks),
- respect other users.

### **3. Restrictions and actions**

The provider reserves the right to:

- limit or block access if terms are violated,
- cooperate with authorities during investigations,
- provide connection data (e.g., IP/MAC address) only upon legal request.

The provider does not moderate or inspect transmitted content unless legally required.

### **4. Liability**

The provider is not liable for content transmitted by users.

Each user bears full responsibility for their use of the network.

### **5. Changes to terms**

If these terms are substantially changed, users will be informed.

### **6. Contact point (DSA – Art. 11 and 12)**

For inquiries regarding the Digital Services Act:

✉ Email: [dsa@richmond.cz](mailto:dsa@richmond.cz)

Communication is available in Czech and English.

### **7. Validity**

These terms are effective from: 01.07.2025